

Children Settling In

All children are unique and the amount of time that a child takes to settle into our Club can vary enormously. Therefore, children will be given time to settle in at their own pace, so as to make them feel welcome, safe and confident in a new environment.

The Club strongly encourages parents/carers to visit the premises with their children before they are due to start. During this time, the Club requires that the parents/carers complete and return the registration pack.

Children new to the Club will be greeted in a warm and friendly manner. They will be introduced to all members of staff and told about any other regular visitors to the Club.

Children will be informed about the Club's routines and the programme of activities. They will be shown around the Club, and have both registration and signing out procedures made clear.

Ground rules will be explained to the child and they will be encouraged to ask questions and raise any concerns. The child will be told about the fire evacuation procedure and the locations of all fire exits, according to the provisions to the Fire Safety policy.

Parents/carers are offered the opportunity to stay with their child for a period of time during their first week. On their first day, children will be introduced to the other children at the Club.

The child will then be encouraged to get to know the other children and settle into the group. Where appropriate a new child will be assigned a Key Worker that will ensure that the child feels included in play and activities and that their needs are being met. All staff will supervise children new to the Club to ensure that they are happy in their new surroundings.

The appropriate level of such supervision will be judged according to the child's age, maturity and previous experiences. Staff will ask how a child is feeling, what activities they enjoy and if they are unhappy about anything.

If it seems that a child is taking a long time to settle in, this will be discussed with their parents/carers at the earliest opportunity. Likewise, if a parent/carer feels that there is a problem during the settling in period, they should raise this with a member of staff. Staff will always be available to discuss any concerns or other issues with parents/carers regarding their child and their attendance at the Club. If parents/carers wish to meet with the Manager, they should make an appointment to come in for a chat.